



the Powell method

# Certified Expert

Instructor Certification Program



## Expert-In-Training Makeup Session Policy

- If the Expert-In-Training (EIT) has to miss a one-on-one session, 24 hours notice must be given via phone (347.852.2447) to receive the makeup session without a fee.
- If the EIT has to miss the session and less than 24 hours notice is given, a makeup session fee of \$75 will be charged for a 1-hour session or \$150 for a 2-hour session.
- If Katti Powell has to miss the session (hopefully this will not happen), 24 hours notice will be given when possible and the session will be made up at the convenience of the EIT.
- If the EIT misses a session (either 1-hr or 2-hr) without notifying Katti Powell, a makeup session fee of \$97 will be charged.
- If the EIT arrives late to a session, the session will still end at the regular time.
- On occasion, technical difficulties occur. If the EIT or Katti Powell experience technical difficulty during a live session and it becomes impossible to continue, a complimentary makeup session will be scheduled.